

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7143795
<b>Application Number:</b>	09804728
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2029
<b>Title of Invention:</b>	Method and apparatus for internet customer retention
<b>First Named Inventor/Applicant Name:</b>	Kannan Srinivasan
<b>Customer Number:</b>	35195
<b>Filer:</b>	Stanley D. Ference/Audrey Riddle
<b>Filer Authorized By:</b>	Stanley D. Ference
<b>Attorney Docket Number:</b>	696.005
<b>Receipt Date:</b>	04-MAR-2010
<b>Filing Date:</b>	13-MAR-2001
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$470
RAM confirmation Number	3370
Deposit Account	
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	696-005-RCE-030410.pdf	51765	no	2
			8861a1895c938606d45ba5d8787dcf533d5ec953		
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Extension of Time	696-005-Petition-030410.pdf	48124	no	2
			52b40d3024393dc2677c067f156193fbd0104ac		
Warnings:					
Information:					
3	Amendment Submitted/Entered with Filing of CPA/RCE	696-005-Amendment-030410.pdf	20711	no	1
			13285d855bd0890dde1eef37fdd8849afe35f84d		
Warnings:					
Information:					
4	Claims	696-005-Claims-030410.pdf	169861	no	8
			1eea521d5e2454d59b5c4cb96092801e635fdffc		
Warnings:					
Information:					
5	Applicant Arguments/Remarks Made in an Amendment	696-005-Remarks-030410.pdf	119062	no	4
			cb58e2543ac67f9a998e53e9de7b8a3165ca859c		
Warnings:					
Information:					
6	Fee Worksheet (PTO-875)	fee-info.pdf	31604	no	2
			23f90907e29cf5d5142540d3895f2ba46aa70e9f		
Warnings:					
Information:					
Total Files Size (in bytes):			441127		

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**New Applications Under 35 U.S.C. 111**

**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

**National Stage of an International Application under 35 U.S.C. 371**

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

**New International Application Filed with the USPTO as a Receiving Office**

**If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.**